

EXHIBIT 16

Message

From: Hover Support [help@hover.com]
on behalf of Hover Support <help@hover.com> [help@hover.com]
Sent: 3/12/2022 3:05:02 PM
To: Katherine McNamara [kmcnamara013@gmail.com]
Subject: Request received: URGENT - domain ownership - Breakingcodesilence.org - ACTION REQUIRED

When replying, please ensure your reply is above this line



Customer Service is available: **8am to 8pm EST Mon-Fri** and **12pm to 5pm EST Sat-Sun**
No-hold toll free: **1.866.731.6556** email: **help@hover.com**

Richard has opened a help request for you.

Your reference number is #2347304.

We wanted to follow-up to make sure you had some details around the conversation you had with customer advisor, Richard G..



Richard G. (Hover Help Center)

Mar 12, 2022, 18:05 EST

Hello,

This is the Hover support team. We received the following support request for a domain name registered in your account. Since you are the account holder for this domain name, we are reaching out to you so that you can provide assistance directly to the requester.

If you are unable to provide assistance, Hover might be required to assist the requester which may result in the domain being transferred out of your account.

If you have received this message and will be assisting the requester, please respond to this email within five business days. Otherwise, for all future incidents, we may be assisting without waiting five business days.

The details of the requester are as follows:

Full Name: Jesse Jensen

Email: jjensen@breakingcodesilence.org

Phone (country code): [REDACTED]

Domain Name: Breakingcodesilence.org

Please let us know if you will be assisting this requester directly in relation to this domain, if you would like Hover support to move this domain under Jesse control please also let us know. No action will be taken at this time without your express permission. Please just reply to this email should you have any questions, we look forward to your response!

All the best.

To add additional comments, you can simply reply to this email or [view the request online](#).

More helpful links: [Blog](#) | [Help & Forums](#) |  | 

You have been sent this message because you recently opened a help request with Hover.